



2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance of DHING COLLEGE for the Period 2018-19 (Institution may design the questionnaire) (results and details be provided as web link):

- **T**he College has not yet undertaken Student Satisfaction Survey (SSS) as per the guidelines of NAAC. However, our college conducts students' feedback on teaching learning practices in the college along with performance of teachers. The feedback form has questions of teachers' domain knowledge, his punctuality, teaching skills, communication skills, analytical skills, availability and accessibility to students, whether he completes his syllabus on time, use of teaching aids etc. The feedback forms are shown to the teacher concerned and Head of the departments. The overall feedback from students is very positive and satisfactory. *The college endeavors to conduct Student Satisfaction Survey (SSS) for the academic year 2019-2020* and forms are already designed and distributed between regular and ex students to evaluate their SSS ratings. The comprehensive questionnaires are so carefully designed that it should cover every aspect of their academic involvement as well as to make the present feedback system more user friendly, simple and statistically data based. We are going to develop compulsory online feedback system/ alumni registration via website of the college. This will help in engaging more and more stake holders to participate and give their valuable suggestions for the improvement of the college. The SSS questionnaires for 2019-20 will be displayed in the college website. The normal feedback analysis done by IQAC for the period 2018-19 sessions is shown below:

1. Sample Questionnaire as displayed in website:

http://www.dhingcollege.in/ugc_notice/pdf_db/Students_FeedBack_Form.pdf

2. Sample size : 225

3. Female respondents : 127

4. Male Respondents : 98

● **Analysis Report done by IQAC for the period 2018-19.**

It has been seen that majority of the students are highly satisfied with the overall quality of teaching process in the College. About **75 %** students commented as Excellence, **15%** Students commented very good, **10%** students commented as average. From the analysis it was observed that majority (**52%**) of the students seek recruitment of additional teachers, Class room & ICT class room, 15% students seek skill courses and more number of laboratory facilities in the college.